

SURVEY RESULTS

(361 Returned)

2013 PERFORMANCE MEASUREMENT PROGRAM - CITIZEN SURVEY REQUIREMENT. *In 2010, the MN Legislature created the Council on Local Results & Innovation and charged it with developing ten (10) performance measures for cities. The legislation also directed the State Auditor to administer the Performance Measurement Program by which cities meeting the eligibility requirements would receive funding of 14 cents per capita, up to \$25,000. By completing the survey below, the city will meet this state requirement, the results of which must be submitted to the auditor. Survey results will also be made available to the public.*

1. How many years have you lived in Montevideo?

a) 0-5	37	(10%)
b) 6-10	25	(7%)
c) 10-20	55	(15%)
d) 21-30	40	(11%)
e) over 30	204	(57%)

2. How would you rate the overall **appearance** of the city?

a) Excellent	52	(14%)
b) Good	251	(70%)
c) Fair	55	(15%)
d) Poor	2	(<1%)
e) Don't know	0	(0%)

3. How would you describe your overall **feeling of safety** in the city?

a) Very safe	160	(44%)
b) Somewhat safe	174	(48%)
c) Somewhat unsafe	25	(7%)
d) Very unsafe	2	(<1%)
e) Don't know	0	(0%)

4. How would you rate the overall **quality of fire protection services** in the city?

a) Excellent	229	(63%)
b) Good	104	(29%)
c) Fair	6	(1%)
d) Poor	0	(0%)
e) Don't know	20	(6%)

5. How would you rate the overall **condition of city streets**?

a) Excellent	19	(5%)
b) Good	167	(46%)
c) Fair	145	(40%)
d) Poor	30	(8%)
e) Don't know	0	(0%)

6. How would you rate the overall **quality of snowplowing on city streets?**
- | | | | |
|----|------------|-----|-------|
| a) | Excellent | 89 | (25%) |
| b) | Good | 181 | (50%) |
| c) | Fair | 65 | (18%) |
| d) | Poor | 20 | (6%) |
| e) | Don't know | 6 | (1%) |
7. How would you rate the dependability and overall **quality of city sanitary sewer service?**
- | | | | |
|----|------------|-----|-------|
| a) | Excellent | 155 | (43%) |
| b) | Good | 172 | (48%) |
| c) | Fair | 18 | (5%) |
| d) | Poor | 3 | (<1%) |
| e) | Don't know | 13 | (4%) |
8. How would you rate the dependability and overall **quality of the city water supply?**
- | | | | |
|----|------------|-----|-------|
| a) | Excellent | 158 | (44%) |
| b) | Good | 162 | (45%) |
| c) | Fair | 34 | (9%) |
| d) | Poor | 5 | (1%) |
| e) | Don't know | 2 | (<1%) |
9. How would you rate the overall **quality of city recreational programs and facilities?** (e.g., parks, trails, park facilities, etc.)
- | | | | |
|----|------------|-----|-------|
| a) | Excellent | 129 | (36%) |
| b) | Good | 194 | (54%) |
| c) | Fair | 22 | (6%) |
| d) | Poor | 2 | (<1%) |
| e) | Don't know | 11 | (3%) |
10. How would you rate the overall **quality of services provided by the city?**
- | | | | |
|----|------------|-----|-------|
| a) | Excellent | 90 | (25%) |
| b) | Good | 223 | (62%) |
| c) | Fair | 38 | (11%) |
| d) | Poor | 4 | (1%) |
| e) | Don't know | 4 | (1%) |

Publish 2013 results

the hospital plans to remain in 2013
The biggest change has been in switching to Comp...
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CITY OF MONTEVIDEO, MINNESOTA 2011 PERFORMANCE MEASUREMENT PROGRAM - SURVEY RESULTS



2100 Surveys Mailed
424 Returned (20% return rate)

1. How many years have you lived in Montevideo?

Response	Count	Percentage
a) 0-5	31	7%
b) 6-10	55	13%
c) 11-20	100	24%
d) 21-30	110	26%
e) 31-40	23	5%

2. How would you rate the overall appearance of the city?

Response	Count	Percentage
a) Excellent	68	16%
b) Good	297	72%
c) Fair	43	10%
d) Poor	8	2%
e) Don't know	0	0%

3. How would you describe your overall feeling of safety in the city?

Response	Count	Percentage
a) Very safe	193	47%
b) Somewhat safe	192	47%
c) Somewhat unsafe	24	6%
d) Very unsafe	3	less than 1%
e) Don't know	4	less than 1%

4. How would you rate the overall quality of fire protection services in the city?

Response	Count	Percentage
a) Excellent	23	6%
b) Good	113	32%
c) Fair	19	less than 6%
d) Poor	0	0%
e) Don't know	6	less than 2%

5. How would you rate the overall condition of streets in the city?

Response	Count	Percentage
a) Excellent	11	3%
b) Good	116	35%
c) Fair	115	40%
d) Poor	49	12%
e) Don't know	4	less than 1%

6. How would you rate the overall quality of snowplowing and street cleaning?

Response	Count	Percentage
a) Excellent	111	27%
b) Good	204	51%
c) Fair	67	16%
d) Poor	21	5%
e) Don't know	1	less than 1%

7. How would you rate the dependability and overall quality of city sanitary sewer service?

Response	Count	Percentage
a) Excellent	146	35%
b) Good	217	56%
c) Fair	24	6%
d) Poor	4	less than 1%
e) Don't know	24	6%

8. How would you rate the dependability and overall quality of the city water supply?

Response	Count	Percentage
a) Excellent	157	38%
b) Good	187	45%
c) Fair	46	9%
d) Poor	15	less than 4%
e) Don't know	15	4%

9. How would you rate the overall quality of city recreational programs and facilities? (e.g. parks, trails, ponds, facilities, etc.)

Response	Count	Percentage
a) Excellent	149	36%
b) Good	233	56%
c) Fair	16	4%
d) Poor	4	1%
e) Don't know	11	3%

10. How would you rate the overall quality of services provided by the city?

Response	Count	Percentage
a) Excellent	119	25%
b) Good	259	61%
c) Fair	48	12%
d) Poor	0	0%
e) Don't know	7	2%